

ATTACH THE EOW POSTER-CA

Good afternoon:

We are excited about our latest technology with our meter reads.

We have switched your water meter to a Badger meter read system. This system is all done over the computer. We no longer have to have staff drive by to read your meter.

We have started this changeover with Neptune meters that were no longer reading and will eventually have every water user connected with a Badger "end point".

I am attaching information so you can now look at your own water account.

First of all: put this address into the address bar into your browser: <https://eyeonwater.ca/signup> (you should be able click on this link as well).

Under Step one – please enter our Postal Code S0G 2E0 (don't forget the space)

Then enter your account as it appears on your water bill (dropping the space e.g. 11110000). If there is a 0 on the front of your account, don't include it (e.g. 01110000 will be 1110000). If you are unsure of your account number, please contact the Town Office and we will provide that to you.

Then follow steps 2 to 6.

You may also download the EyeOnWater app on your phone. The icon will be a water drop in a white box.

If you are having problems signing up on your computer or phone, please call the office and we will try to help you. This is also new to us so please bear with us as we learn along with you.

Thank you and good luck!